

Safe Care during COVID-19

What L.O. Eye Care is doing to keep our patients and staff safe

Screening Everyone Who Enters Our Facilities

L.O. Eye Care is screening all patients, visitors and staff for signs and symptoms of COVID-19 before proceeding into our facilities. This includes questions, temperature taking, and prohibiting anyone from entering if they are ill.

Personal Protection

All patients, visitors and staff members must wear a face mask or covering inside our facilities at all times. Our reception, optical and clinical staff may wear additional protective equipment to keep patients and themselves safe when providing care. If visitors do not have a mask or covering, we will provide one for them (if supplies are available) or ask for them to reschedule.

Visitor Restrictions

No visitors are allowed inside the building unless the patient is in need of assistance or is a minor. If a visitor must accompany you to your appointment, they must wear a face covering at all times.

Social Distancing Measures

L.O. Eye Care is limiting the number of patients in our facilities by modifying our schedules and at some locations, utilizing a virtual waiting room by asking patients to wait in their vehicles until we are ready to see them. We have implemented social distancing signage, spaced out seating, and incorporated sneeze guards and other protection in heavily trafficked areas.

Additional Cleaning and Sanitizing

L.O. Eye Care has added strict cleaning processes to enhance our sanitization protocols. This includes frequently wiping down surfaces and common areas, disinfecting eyewear and frames after any contact, and increased hand hygiene protocols.

Optical Restrictions

Optical services for new eyewear and repairs are by appointment only. Curbside delivery for eyeglasses and contact lens orders is also available.

Telemedicine - Virtual Visits

L.O. Eye Care is now offering telemedicine - virtual visit options for our patients with certain vision problems and concerns. This option gives our patients the personalized care they know and expect from the safety of their home.